UPMC HEALTH PLAN

2026 UPMC for Life PSERS Health Options Program

The UPMC for Life value proposition

UPMC for Life continues to offer access to the highest-quality care and coverage at an affordable cost. We're dedicated to providing our members with the best possible experience.



Who we are

- Owned by UPMC, a world-class academic medical center
- The second largest provider-led plan in the nation
- Over 23 years of providing Pennsylvanians with Medicare Advantage coverage



By the numbers

- 229K members strong
- 96% of our members stay with us year over year
- 60K providers, 330 hospitals, and 330 urgent care centers
- 55K participating pharmacies



Award-winning dedication to our members

UPMC Health Plan earned seven 2025 Stevie® Awards, including the Customer Service Award of the Year (Healthcare, Pharmaceuticals, and Related Industries category). For more info, visit stevieawards.com/sales/2025-stevie-award-winners#CustomerServiceTeam.

Plan benefits review

Your UPMC for Life PSERS Custom PPO plan

See below for a list of the benefits you get with the UPMC for Life PSERS plan. For a detailed list of benefits, see the Summary of Benefits or Evidence of Coverage documents for your plan.

2026 Plan Highlights	In Network	Out Of Network			
Plan deductible	\$0	\$500			
Maximum Out-of-Pocket	\$3,400	\$5,100			
Doctor visits	PCP - \$0 copay Specialist - \$20 copay	20% coinsurance after deductible OON			
Preventative care	\$0 copay	20% coinsurance OON			
Annual Wellness visit	\$0 copay	20% coinsurance OON			
Emergency Care	\$120 copay *waived if admitted within 3 days*				
Urgent Care	\$20 copay	\$20 copay			
Routine oral exam	\$20 copay	50% coinsurance			
Routine vision exam	\$0 copay	\$50 copay			
Hearing Aids	\$690-\$1,890 copay every year IN/OON				
Outpatient surgery	\$0 copay	20% coinsurance after deductible			
X-rays (Basic imaging)	\$10 copay	20% coinsurance after deductible			

Get more coverage and better value



Vision

\$0 copay for one routine vision exam per year IN / \$50 copay for one routine vision exam per year OON \$175 allowance for eyeglasses or contacts per year IN/OON



Hearing

\$20 copay for one routine hearing exam per year IN/ 50% coinsurance OON \$20 copay for one hearing aid fitting per year IN/50% coinsurance OON You pay a discounted cost of \$690-\$1,890 for one hearing aid per ear per year. You can choose from different types of hearing aids based on features and cost IN ONLY



Dental

\$0 copay for two cleanings per year IN/50% coinsurance OON **\$20 copay** for two routine oral exams per year, one bitewing x-ray every 12 months, and one panoramic x-ray every 36 months IN/50% coinsurance OON



Preventive care

Most preventive care is covered at **100 percent** when you see an in-network provider. You can earn up to **\$165** in preventive care rewards just for getting the care you need!



SilverSneakers® fitness program

Unlimited FREE gym memberships, one FREE personal training session per year.

Extra benefits and services

We're here for our members

Everything we do is focused on creating a better health care experience for our members. Here's how you can get help and information, fast!



Health Care Concierge

Call us when you need help with your plan or have questions. We have a team of Medicare experts at the ready!



UPMC Health Plan Tech Guides

This dedicated tech team is here to help you use all the free digital health care tools UPMC Health Plan offers. We can even help you set up your smart device and give you tips on how to use it.



UPMC Health Plan Login

You can securely access your health insurance information on the go through the UPMC Health Plan member site or app. See your member ID card and plan information, chat with a Health Care Concierge, find a doctor, check prescriptions, and much more!

Here's the plan for better health

Our members have extra benefits that help them stay active and independent.



SilverSneakers®

Unlimited FREE gym memberships and one FREE personal training session per year.



Home safety

One FREE in-home safety visit per year and up to three FREE home safety items per year.



Scan this code with

your smartphone to

learn more:



Tools for caregivers

The Powerful Tools for Caregivers program can help you, your family, and friends learn ways to reduce feelings of loss, loneliness, or stress.



Personal care managers

We can help you understand your doctor's instructions, outline your next steps after a diagnosis, and coordinate your future care.



UPMC Resources for Life

Get connected to help for legal concerns and financial services.



Personal counseling

Six sessions per concern per year with a trained and licensed counselor through Resources *for Life* (select plans).

Helping our members get care, their way

UPMC for Life makes it easy for our members to get health care in the way that's most convenient for them.



UPMC *My*Health 24/7 Nurse Line

Registered nurses give you support and advice on a wide range of health issues.



24/7 video visits

Access to virtual care for common medical conditions right from your smartphone, tablet, or computer.



MyUPMC

Schedule appointments, chat with your doctor, and track your health tests all through an easy-to-use app!



Worldwide Assistance

24/7 worldwide emergency assistance when you travel 100+ miles from home or to another country.

Scan this code with your smartphone to learn more:



Whole person care

UPMC for Life looks at the whole health of our members. That means not just providing care through doctors and hospitals, but filling the gaps in care that exist by offering programs that support our members in all aspects of their lives.



Prior authorizations

- We have an automatic authorization process, for medical services. This makes it easier for providers and faster for doctors and members to get approvals.
- Almost 95% of our prior authorizations are approved.



Value-based care

Over the past 10+ years, UPMC Health Plan has been a leader in collaborations with our local provider network and community organizations to move toward value-based care. Here are just a few ways we provide support in the community:

- UPMC Health Plan Neighborhood Center
- Pathways to Work program
- Member Advisory Council



Health and wellness programming

We're dedicated to providing wellness programming to our communities that helps older adults stay active and maintain their health. Here are some of the programs we offer:

- UPMC for Life Medicare Faith and Wellness
- Powerful Tools for Caregivers
- Zoo and Botanical Garden Walks
- National Senior Health & Fitness Day

Prescription drug coverage

Prescription drug tiers

UPMC for Life plans with Part D prescription drug coverage have five levels of drug benefits.

These levels are referred to in our prescription drug list (formulary) as drug tiers.

Drug Tier	Description			
1	Preferred generic			
2	Generic			
3	Preferred brand			
4	Nonpreferred			
5	Specialty			

Save money with preferred and mail-order pharmacies

- Our network includes thousands of standard and preferred pharmacies. A preferred pharmacy is a pharmacy that gives you our lowest copays for covered prescriptions. Some of our preferred retail pharmacies include Giant Eagle, Sam's Club, Walgreens, Walmart, and Weis.
- You can fill maintenance prescriptions at our preferred mail-order pharmacy, Express Scripts. Your medications will be delivered directly to your home or any address you specify.

Make sure your prescription drugs are covered before enrolling in a plan.

Part D stages

The next few pages explain the Part D stages and the member's cost sharing in each stage.

Out-of-pocket costs change as the member moves through the stages. Costs can also depend on the UPMC for Life plan, the pharmacy used, and the drug's tier.



DEDUCTIBLE STAGE

PSERS plans do not have a deductible. For plans that have a deductible, members pay the full cost of each prescription until they reach their plan's deductible amount.



INITIAL COVERAGE STAGE

UPMC for Life pays for its share of the member's covered prescriptions starting in this stage. Members will pay a copay or coinsurance, depending on the medication's drug tier. For drugs on tiers with coinsurance, the member's cost share may change throughout the year depending on the drug and where the prescription is filled. Once the member's total yearly out-of-pocket drug costs reach \$2,100, they will move to the catastrophic coverage stage.

UPMC for Life prescription costs

Part D prescription drug coverage copays are listed below. These copays apply only during the initial coverage stage.

	30-Day	Supply	100-Day Supply				
	Retail		Retail		Mail Order		
Tier	Preferred Pharmacy	Standard Pharmacy	Preferred Pharmacy	Standard Pharmacy	Preferred Pharmacy	Standard Pharmacy	
Tier 1 Preferred Generic Copay	\$0	\$15	\$0	\$30	\$0	\$30	
Tier 2 Generic Copay	\$10	\$20	\$20	\$40	\$20	\$40	
Tier 3 Preferred Brand Coinsurance	25%	25%	25%	25%	25%	25%	
Tier 4 Non-Preferred Coinsurance	50%	50%	50%	50%	50%	50%	
Tier 5 Specialty Coinsurance	Up to 30-day supply only: 33%						
Covered Insulins Copay	\$35	\$35	\$96.25	\$105	\$87.50	\$105	

Part D stages-Catastrophic stage

Once the member's total yearly drug costs reach \$2,100, the member will move into the catastrophic coverage stage. In the catastrophic stage the member will not pay anything for their covered drugs.



CATASTROPHIC COVERAGE STAGE

The member's total yearly drug costs will be capped at \$2,100. Once the member's total yearly out-of-pocket drug costs reach \$2,100, they will not pay anything for their Part D drugs. Members will stay in this stage through the end of the year.

Thank You

UPMC HEALTH PLAN